



**CITY OF OCALA MUNICIPAL SERVICES**  
**APPLICATION FOR MEDICAL ALERT CUSTOMER STATUS**

**PART A: CUSTOMER APPLICATION**

\*\*\*\*\*PLEASE TYPE OR PRINT CLEARLY\*\*\*\*\*

Date: \_\_\_\_\_ Account Number: \_\_\_\_\_

Customer Name: \_\_\_\_\_ Last 4 digits of Social Security No. \_\_\_\_\_

Service Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home Telephone No.: \_\_\_\_\_ Daytime Telephone No.: \_\_\_\_\_

Email Address: \_\_\_\_\_

I, \_\_\_\_\_ [Customer Name] certify that I or someone in my household has a medical need for electricity and the condition is certified by a State of Florida licensed physician. I understand that it is my responsibility to pay any outstanding utility bills to Ocala Municipal Services, failure to do so will result in termination of utility service. I understand that Ocala Municipal Services does not guarantee uninterrupted service or assign priority status to my account for service restoration due to outages. I understand that I must be prepared with backup equipment or a planned course of action in the event of prolonged outages. I agree to notify Ocala Municipal Services when this equipment is no longer in use.

Name of Person with Medical Need: \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

WARNING – PART A – CUSTOMER APPLICATION: Knowingly making a false or misleading statement in completing the Customer Application could result in the denial or termination of medical alert status.

\*\*\*This special service is subject to expiration on or after the date provided by the licensed physician. **Medical Alert Applications are renewed annually.** \*\*\*



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**PART B: PHYSICIAN'S CERTIFICATION**

\*\*\*\*\*PLEASE TYPE OR PRINT CLEARLY\*\*\*\*\*

Physician's Name: \_\_\_\_\_

Physician's License Number: \_\_\_\_\_

Physician's Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Physician's Telephone No.: \_\_\_\_\_

I, [Physician Name] \_\_\_\_\_, duly licensed and authorized to practice medicine in the State of Florida, hereby certify that [Customer Name] \_\_\_\_\_, is under my care and relies upon continuously operating electric-powered medical equipment in order to sustain his/her life or to avoid serious medical complications requiring his/her immediate hospitalization. The patient uses this electric-powered medical equipment \_\_\_\_ hour(s) within a twenty-four (24) hour period. I recommend that electricity not be intentionally interrupted without prior notification.

Physician's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

False certification of medically essential service by a physician is a violation of section 458.331(1)(h) or 459.015(1)(i), Florida Statutes, and as such is grounds for disciplinary action by the Board of Medicine or Osteopathic Medicine. This certificate shall be deemed valid for a period of twelve (12) months from the date the customer is determined to qualify as a Medical Alert Customer within the meaning of this Policy.

Note to Physician - Please return Part A and B of the application packet to:

City of Ocala Municipal Services  
201 SE 3<sup>rd</sup> St  
Ocala, FL 34471  
Phone: 352-629-CITY (2489)  
Fax: 352-629-1381  
Email: [OEU@ocalafl.org](mailto:OEU@ocalafl.org)

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