

City of Ocala Municipal Service Statement Explained

What Makes Up My Bill?

STORM WATER 1

Costs related to construction and maintenance of facilities to control flooding and storm water

SOLID WASTE 2

Charge for residential or commercial garbage collection

FIBER

Monthly internet service and maintenance charges for Ocala Fiber Network customers only (not shown)

ELECTRIC 3

- Electric Service Charge - monthly base charge for meter reading, data collection, maintenance and billing
- Energy Charge - cost per kilowatt hour to purchase, distribute and maintain power to our customers
- Power Cost Adjustment (PCA) - fuel cost per kilowatt hour (kWh)
- Florida Gross Receipts Charge - a charge mandated by the Public Service Commission (PSC), collected and submitted to the state of Florida
- Utility Tax Surcharge - tax established by state law and approved by the PSC and Ocala City Council in 1996, instituted to assure the stability of the City's General Fund for the future.

WATER 4

- Charge for Water - metered service for water consumption
- Base Charge - monthly charge based upon installed water meter size and some routine expenses associated with meter reading, data collection, maintenance and billing



Sample Statement

City of Ocala - Municipal Services
201 SE 3rd St.
OCALA FL 34471-2172

☐ Please check box if you would like to make a contribution to Neighbors Who Care Energy Program, then complete registration on the reverse. For details on this program please visit www.ocalafl.org or call (352) 629-2489.

☐ Please check box if you have made updates to phone, mailing address or email address on the reverse.

Jane Doe
1234 SAMPLE RD
OCALA, FL 34471-8231

CITY OF OCALA
201 SE 3RD ST
OCALA, FL 34471-2172

510525123560000182160

E-BILLING

| | |
|----------------------------------|-----------------|
| Account Number | 123456 - 123456 |
| Billing Date | 12/13/2022 |
| Current Charges - Due 01/03/2023 | \$182.16 |
| Total Amount Due | \$182.16 |
| Amount Enclosed | |

5% LATE CHARGE ADDED IF PAYMENT IN FULL NOT RECEIVED BY THE DUE DATE
RETURN TOP PORTION WITH CHECK PAYABLE TO CITY OF OCALA

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ACCOUNT SUMMARY

| | |
|---------------------------------------|-----------------|
| Customer Name | Doe, Jane |
| Account Number | 123456 - 123456 |
| Billing Date | 12/13/2022 |
| Previous Balance | 176.43 |
| Payments: | -176.43 |
| Current Bill Charges - Due 01/03/2023 | 182.16 |
| Total Amount Due | \$182.16 |

MESSAGES

Protect yourself from utility payment scams by callers demanding immediate payment. Avoid giving personal or financial information, and contact our office at 352-629-2489. Are you upgrading equipment in your home this holiday season? Visit Ocala Utilities rebate page at www.ocalafl.org.

SERVICE DETAILS FOR 1234 SAMPLE RD

1 **DETAIL OF MUNICIPAL SERVICES & FEES**

| | | |
|---|-------------------------|----------------|
| STORM WATER | Stormwater Residential | 6.01 |
| SOLID WASTE 2 | Solid Waste Residential | 26.18 |
| MUNICIPAL SERVICES & FEES TOTAL: | | \$32.19 |

DETAIL OF METERED SERVICES

Electric - Electric Residential

Usage Graph Meter # 123456 (Shown in kWh)

| | |
|-------------------------------|--------------------------------|
| SERVICE FROM: 3 | 11/07/2022 - 12/08/2022 |
| Electric Service Charge | 17.00 |
| Energy Charges | 393 kWh X \$0.08964/kWh 35.23 |
| PCA | 393 kWh X \$0.05600/kWh 22.01 |
| Florida Gross Receipts Tax | 1.90 |
| Electric Utility Tax | 7.61 |
| Electric Subtotal | \$83.75 |

kWh Consumption Data

| Meter # | Read Type | Current Read Date | Current Read | Prior Read Date | Prior Read | Difference | Multiplier | Total Consumption |
|---------|-----------|-------------------|--------------|-----------------|------------|------------|------------|-------------------|
| 123456 | AMR | 12/08/2022 | 47246 | 11/07/2022 | 46853 | 393 | 1 | 393 |

Water - Water Residential 1G

Usage Graph Meter # 123456789 (1 CF = 7.48 Gal.)

SERVICE FROM: **4**


11/07/2022 - 12/07/2022

| | |
|-------------------|---|
| Base Charge | 12.48 |
| Water Residential | 0 - 1400 (600) CF @ \$0.00970 per CF 5.82 |
| Water Subtotal | \$18.30 |

SEWER 5

- Sewer Base Charge - cost related to billing and maintenance
- Sewer Availability - for each residential or commercial unit fitted with a water meter and sanitary sewer system, where sewer mains are available but not connected, the monthly charge equals the residential base charge
- Master Sewer Recipient - multi-family residential units connected to the sanitary sewer system and served by a master water meter

Sample Statement



City of Ocala - Municipal Services Statement
201 SE 3rd St., Ocala FL 34471-2172 • Website www.ocalafl.org • General Inquiries (352) 629-2489
Trouble Reporting (352) 351-6666

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| CF Consumption | | | | | | | | |
|-----------------------------------|-----------|-------------------|--------------------------|-----------------|------------|----------------------|--------------------------------|-----------------|
| Meter # | Read Type | Current Read Date | Current Read | Prior Read Date | Prior Read | Difference | Multiplier | Consumption |
| 123456789 | AMR | 12/07/2022 | 7900 | 11/06/2022 | 7300 | 600 | 1 | 600 |
| Sewer - Sewer Residential | | | | | | | | |
| | | | | | | SERVICE FROM: | 11/07/2022 - 12/07/2022 | |
| | | | | | | Base Charge | | 30.28 |
| | | | | | | Sewer Charges | (600) CF @ \$0.02940 per CF | 17.64 |
| | | | | | | Sewer Subtotal | | \$47.92 |
| CF Consumption | | | | | | | | |
| Meter # | Read Type | Current Read Date | Current Read | Prior Read Date | Prior Read | Difference | Multiplier | Consumption |
| 123456789 | AMR | 12/07/2022 | 7900 | 11/06/2022 | 7300 | 600 | 1 | 600 |
| METERED SERVICES SUBTOTAL: | | | | | | | | \$149.97 |
| SERVICE ADDRESS TOTAL: | | | 1234 SAMPLE RD OCALA, FL | | | | | 182.16 |





Customer Service Office
201 SE Third St., Ocala, FL 34471
Lobby Hours: Monday - Friday, 8:00 a.m. to 5:00 p.m.
Call Center Hours: Monday - Friday, 7:30 a.m. to 6:00 p.m.
(352) 629-2489 | www.ocalaelectric.org